

We are growing expanding and hiring, and offering a **sign-on bonus**.

Hope Cooperative is searching for a Mental Health Responder .

**Description:**

The Mental Health Responder is responsible for clinical assessment and de-escalation through therapeutic interventions. This position provides the support necessary to assist the client in attaining a maximum functional level. The Mental Health Responder may participate in the internal and city utilization review process.

This outreach team will conduct outreach to homeless individuals and families primarily located in the downtown Sacramento and River District areas and connect them with needed services. The team will be walking extensively to interact with people living on the streets of Sacramento, Community Partners and Law Enforcement.

Clients in this program are homeless individuals and families who require assistance and advocacy in securing food, shelter, clothing, and financial assistance as well as behavioral and primary health care services

We are looking for dynamic, committed individuals to join our team. If you want to be part of the solution to solving homelessness in our community, we are looking for your talent and expertise as we transform and empower the lives of people with mental illness by supporting independence and preventing homelessness. We are a highly respected, award-winning provider of a full array of mental health and supportive housing services in Sacramento and Yolo Counties, and we need you to bring your compassion and support to the most vulnerable in our community.

At Hope Cooperative we're committed to the happiness and well-being of our employees, and aim to create a workplace that fosters both personal and professional growth.

This position is a full-time, non-exempt position, starting at \$29.00 and may require working some evening and weekend schedules.

HOPE Cooperative (aka TLCS, Inc.) offers a competitive benefit package consisting of, but not limited to, the following, and may be subject to change:

- 21 PTO days year (4 weeks/1 day)
- 26 PTO days after 5<sup>th</sup> year (5 weeks / 1 day)
- 6 days paid sick time
- 9 paid holidays
- Personal Days (Floating Holidays)
- Employer paid health insurance for employee and children
- Flexible Spending Account
- 401k match
- Employee Assistance Program
- Regular hourly wage step scale increases
- Flexible start/end times for some positions
- iPhone with unlimited data for personal/profession use and laptop for some positions
- Clinical Supervision towards licensure (for certain positions and upon approval)

- CEU days for certain positions
- Free CEU's for certain positions
- Annual BBQ and staff appreciation awards
- Annual Gift Card Program
- Referral Bonuses
- Transfer Sick Time Hours to PTO Hours
- PTO Cash Out
- Voluntary Dental, Vision, Life Insurance, Accident Insurance, Disability Insurance and more.

\* All benefit offerings are subject to change and are governed by the eligibility guidelines in the Employee Handbook. This list represents a general summary of available benefits and nothing stated here should be interpreted as being included in a written offer for employment.

**ESSENTIAL DUTIES and RESPONSIBILITIES:** include the following. Other duties may be assigned.

- Support individuals with active listening, demonstrate empathy and carry a message of hope and recovery.
- Provide client assessments and formulate service referrals regarding intensive long or short-term treatment.
- Observe, assess, intervene and refer (within one's scope of practice) in situations with clients regarding mental health symptoms, physical health symptoms and substance use issues.
- Assists clients and family/caregivers in understanding treatment and the use of therapy and medication.
- Works with a multi-disciplinary team to provide integrated psychosocial rehabilitative services to ensure linkage to care for clients.
- Accurately complete all necessary forms, reports and paperwork required by the program on a timely basis (e.g., progress notes, special incident reports, HMIS, etc.).
- Acts as a designated Mandated Reporter for the observed or suspected abuse and/or neglect of children, disabled individuals, dependent adults and elder/senior citizens. Mandated Reporter also includes "Duty to Warn" which includes the responsibility to notify authorities and the intended victim(s) of physical harm.
- Coordinates, or assist in, special research or projects when needed or assigned, including creating, preparing and distributing special reports.
- Working in tandem with HOP staff to respond to mental health calls for service
- Deescalating individuals in mental health crises using evidence-based practices
- Providing follow up supportive services, which shall include but are not limited to:
- Devising a case plan to address physical health, behavioral health, housing, employment, and other basic needs
- Facilitating referrals to other community-based supports and appropriate social services
- Ensure the protection and confidentiality of all Protected Health Information (PHI) by following all policies and procedures in the Agency HIPAA Manual.
- Regular and predictable attendance

**Education and/or Experience:**

- Master's Degree in the field of psychology, counseling or social work.
- Two (2) years of professional experience in a mental health related setting providing direct services.

- Knowledge of the theories, principles and techniques of family, group and individual therapy, as well as the planning, development and implementation of comprehensive service plans.
- Knowledge of principles and techniques of diagnostic assessment and interviewing, and the social psychological and physical aspects of mental disorders.
- Work experience with persons who have substance abuse problems, preferably individuals who are dually diagnosed (mental health & substance abuse) is highly desirable.
- Knowledge of 12-Step Programs and/or personal experience with substance abuse recovery is highly desirable.
- Demonstrated knowledge of group work principles and the ability to work effectively with groups.
- Consumer of mental health services or a family member of a mental health consumer is desirable.

**Certificates, Licenses, Registrations:**

- Possess a valid California Driver's License and current vehicle insurance. Driving record must meet, and continue to meet, the underwriting standards established by the generalized driving guidelines used by our insurance broker. Must provide proof of insurance.
- Must have at least 3 or more years of driving experience.

**Other Skills, Abilities, and Job Requirements:**

1. Ability to pass clearance of the Federal Bureau of Investigation (FBI) and/or Department of Justice (DOJ) background screenings.
2. Consumer of mental health services or a family member of a mental health consumer is desirable.

HOPE Cooperative (aka TLCS, Inc.) is an Affirmative Action/Equal Opportunity Employer, and does not discriminate against any employee or applicant for employment because of race, color, sex, age, national origin, religion, sexual orientation, gender identity and/or expression, status as a veteran, and basis of disability or any other federal, state or local protected class. Our agency embraces a diverse & culturally rich workforce, and we welcome all candidates to apply.

To apply, visit our [Hope Cooperative – Online Career Center](#)

Final Filing Date: Until Filled